



HAMAMATSU



Information Bulletin
HAMAMATSU
March 2025 Cover

HAMAMATSU CITY

The Information Bulletin Hamamatsu is available on our website.

*The QR Code is a registered trademark of DENSOWAVE Inc.

Hamamatsu population: 783,131
Foreign resident population: 30,316
(Population figures as of 2 2025)

*This bulletin contains selected information from the Japanese edition published by City Hall. *The telephone numbers listed in this bulletin will all be answered in Japanese only.

Information Bulletin Hamamatsu Plus

The website for Information Bulletin Hamamatsu has machine translation available (supports 100 languages and Plain Japanese)



CANAL HAMAMATSU

At Canal Hamamatsu, Hamamatsu City's official multilingual information website, you can find information to assist your daily life in 6 languages and Plain Japanese.



◆ ◆ ◆ INFORMATION (お知らせ) ◆ ◆ ◆

Benefits for Households Exempt from FY 2024 Residence Tax

< 令和6年度住民税非課税世帯に対する給付金 >

Household type	Households Exempt from Residence Tax	Child Allowance
Eligibility	Households with Certificate of Residence in Hamamatsu City as of December 13, 2024 Note: Households where all members are dependents of someone who is subject to residence tax are not eligible.	
	Households with all members exempt from FY 2024 residence tax on a per capita basis	Households on the left and that include a child who is 18 years old or younger (born on or after April 2, 2006)
Benefit Amount	30,000 yen (per household)	20,000 yen (per child 18 years old or younger)
Notification	Notifications are being mailed to eligible households, beginning in about mid-January.	
Application Method	Please refer to the notification received. Note: The deadline is approaching. Benefits cannot be received if submitted after the application deadline. Eligible people should complete the application process early.	
Deadline	March 31, 2025 (postmarks accepted)	
Other	Please contact the Hamamatsu City Special Benefits for Residence Tax-Exempt Households Call Center in the following cases: (1) All household members became exempt from FY 2024 per capita residence tax due to divorce, death, etc. (2) The household has a child born on or after December 14, 2024, or has a dependent child living at a separate address such as at a school dormitory. (3) Households that believe they are eligible but have not received a notification.	
Enquiries	Hamamatsu City Special Benefits for Residence Tax-Exempt Households Call Center ☎0120-034-053 Select "1" after being prompted by the automated message. (08:30 to 17:15, Closed weekends and public holidays)	
	City Website ▶ <input type="text" value="令和6年度 非課税 給付金 (Reiwa 6 nendo Hikazei Kyūfukin)"/>	<input type="button" value="Search"/> 

Temporary Closure of Kami Municipal Service Center

< 可美市民サービスセンター一時休止 >

Period: March 1, 2025 to May 31, 2028 (tentative schedule)

City Website ▶

Minami Administrative Center ☎425-1111



Congestion is Expected at Ward Municipal Services Division Service Desks During March 10 (Mon) - April 14 (Mon) Period

< 3月10日(月)から4月14日(月)までの期間は区役所の区民生活課窓口が大変混雑します >

Please help reduce service desk congestion by using a facility other than a ward office.

General Information for Ward Offices and Administrative Centers

If unsure where to contact, please contact the general service desk for ward offices and administrative centers.

Ward Office	Tel.	Administrative Center (former ward office)	Tel.
City Hall (Inside City Hall)	☎457-2111	Higashi Administrative Center	☎424-0111
		Nishi Administrative Center	☎597-1111
Hamana Ward Office (<i>Hamana Kuyakusho</i>)	☎587-3111	Minami Administrative Center	☎425-1111
Tenryū Ward Office (<i>Tenryū Kuyakusho</i>)	☎926-1111	Kita Administrative Center	☎523-1111

※Some facilities may not be able to handle some types of notifications, so please enquire in advance.

Example 1 Notification of change of address for foreign nationals (only at ward offices and administrative centers)

Example 2 Notification of change of address on an individual number card or basic resident registration card (not available at some community collaboration centers or municipal service centers).

A temporary service desk for submitting change of address notifications will be available on Sundays

< 住所異動 届け出のための臨時届出窓口を日曜日に開設します >

Date: March 30 (Sun) and April 6 (Sun) 09:00 - 11:30

Venue: Chuo Ward Office, Ward Municipal Services Division (1F, City Hall Main Building)

Services: Notification of moving in, moving out, or moving to a new address by the person who is moving.

Note that the following forms cannot be submitted via the temporary service desk.

- ◆Procedures for moving, including family register notifications
- ◆Procedures requiring inquiries to other municipalities, pension offices, etc.

Note: Notifications for moving in and moving to a new address are to be made after you have moved in and started living at your new residence. Only the notification for moving out can be made before moving.

※Please check the website for detailed information on what to bring.

City Website ▶

Chuo Ward Office, Ward Municipal Services Division ☎457-2125



Intercultural Center Consultations for Foreign Residents (Free)

< 外国人のための相談会(無料) >

Details	Date	Time
Mediatory Consultations between Foreign and Japanese Residents with an Administrative Scrivener (Alternative Dispute Resolution)	April 5 (Sat)	13:00 - 16:00
Consultations with a Lawyer	April 12 (Sat) and 24 (Thu)	
Consultations with a Labor and Social Insurance Consultant	April 17 (Thu)	
Consultations about Residence Status	May 1 (Thu)	

Venue: CREATE Hamamatsu (*Chūō-ku, Hayauma-chō*)

Applications: Please phone the Hamamatsu Intercultural Center at CREATE Hamamatsu to apply. Applications are accepted from March 15 (Sat), on a first come, first served basis.

Website ▶

Intercultural Center (*Tabunka Kyōsei Sentā*) ☎458-2170



Deadline for Application for Account Transfer of Kei Car (Light Vehicle) Tax (tax rate by type) for FY2025

< 令和7年度軽自動車税(種別割)の口座振替申込期限 >

Deadline:

Financial institution service counter: April 18 (Fri)

Online: May 15 (Thu)

City Website ▶

Tax General Affairs Division (*Zeimu Sōmu-ka*) ☎457-2261



Declaration of Kei Car (Light Vehicle) Tax (By Type)

< 軽自動車税(種別割)に関する申告 >

“Kei Car (Light Vehicle) Tax (by type)” will be imposed on owners of kei cars (light vehicles) or motorcycles as of April 1 annually.

Please note that there is no prorated or refund system for those who register or retire light vehicles mid-year. Ensure to complete the declaration process by March 31 (Mon) 2025.

Eligible: People who have disposed of their vehicle, people who have given or received a vehicle, people who have moved in to or out of the city with their vehicle, people who need to amend the contents of their declaration

Model	Declare to
① Motorized Bicycle (Engine displacement: 125 cc or less) ② Specified small motorized bicycle (displacement 0.6 kw or less) ③ Small Special Vehicles (agricultural vehicles, fork-lifts, etc.)	Municipal Tax Division (Genmoku Branch Office), Each ward office (except Chuo Ward), Administrative Center Kei Car (Light Vehicle) Tax Team or the Inasa, Mikkabi, Sakuma, Misakubo, Tatsuyama, or Haruno Branch Office ※If you have a license plate, you can also dispose of your vehicle at Municipal Services Centers, Community Collaboration Centers, etc. (some exceptions may apply)
④ Light Motor Vehicles (three-wheeled, four-wheeled, towing vehicles)	Light Motor Vehicle Inspection Organization Hamamatsu Branch (Kihei-cho, Chūō-ku) ☎050-3816-1777
⑤ Light Motorcycles (Engine displacement: 126 cc - 250 cc) ⑥ Two-wheeled Small Vehicles (Engine displacement: Over 250 cc)	Hamamatsu Office for Motor Vehicle Inspection and Registration (Ryutsu Motomachi, Chūō-ku) ☎050-5540-2052

Light Vehicle Tax Exemption (By Type)

A Light Vehicle Tax subsidy or exemption may be available for use by people with disabilities or for wheelchair-accessible vehicles. Conditions may vary depending on the nature and/or grade of the disability.

City Website ▶

Municipal Tax Division (Shiminzei-ka) ☎457-2077



Issuance of Public Mobility Assistance Coupons (Bus/Taxi Tickets, etc.)

< 外出支援助成券(バス・タクシー券など)の交付 >

	Getting Out of the House Support Subsidy Coupon Program	Getting Out of the House Support Program for the Visually Impaired
Details	Issuance of subsidy coupons (7,000 yen worth) to support going out of the house ※One of six types of cards or coupons, such as the Nice Pass (a card for both the Entetsu Bus and Train, or taxi coupons, will be issued upon request)	Issuance of taxi coupons (20,000 yen worth) to support going out of the house
Period of Issuance	April 1 (Tue), 2025 - March 31 (Tue), 2026, 08:30 - 17:15 ※Excluding Saturdays, Sundays, national holidays, and the year-end and New Year holidays (December 29 - January 3, 2026)	
Eligibility	Those who will be living in the city from April 1 to the date of application and who did not receive a vehicle or light vehicle tax reduction or exemption in the previous fiscal year (2024) and who have one of the following handbooks. ※If you are scrapping a car, please complete the procedure to cancel the tax reduction/exemption stamp in your handbook.	People who fall under the following disability categories of the Physical Disability Handbook <ul style="list-style-type: none"> • Visual impairment, 1st or 2nd class • Lack of freedom of movement, Level 1 (upper limb, lower limb, trunk, motor upper limb/movement)
Venue	Check the notice or the city's website.	
QR	About the Getting Out of the House Subsidy Coupon Program 	About the Getting Out of the House Subsidy Program for the Visually Impaired 

City Website ▶

Health & Welfare for the Disabled Division (Shōgai Hoken Fukushi-ka) ☎457-2872

Notification of the Start or Discontinuation of Water and Sewage Services are Accepted on Saturdays, Sundays, and Holidays During the Moving Season

< 上下水道の使用開始・中止の届出引越しシーズンは土・日曜日、祝日も受け付けます >

Application: One week to 2 days prior to relocation.

※**Contact the Water and Sewage Reception Center**

Application	Reception Hours
Tel.	☎0120-09-1132 (フリーダイヤル) ☎476-8100 ◆Weekdays 08:00 – 19:00 ◆Saturdays, Sundays, and holidays during moving season (March 10 to April 10) 08:30 – 17:00
FAX	476-8101 (available 24 hours a day)

※Pay fees by conveniently by direct debit. For enquiries, please contact General Information (☎474-2511)

City Website ▶

Customer Service Division (Okyakusama Sābisu-ka) ☎474-7813

Rabies Vaccine

< 狂犬病予防注射 >

The law mandates that all pet dogs must be registered and vaccinated against rabies. Dogs only need to be registered one time, but must receive a rabies shot annually, such as at a veterinary hospital. Municipal mass vaccinations are only offered by the Tenryu Ward.

Website ▶

Animal Protection & Education Center ☎487-1616

Hamamatsu Science Museum Renewal Opening on March 20 (Thu)

< 浜松科学館 館内一部リニューアル 3月20日(木) OPEN! >

The Hamamatsu Science Museum will be partially renovated in two phases. First-phase renovations will be opened to the public on March 20. Our intention is for the museum to provide a place of interaction, where a variety of individual and collective learning experiences can be enjoyed at will.



A new "Weird Instruments" exhibit has opened for playing with sounds and shapes!



Experiment and craft workshops are offered in the Mirai-ra Room!

Website ▶

Hamamatsu Kagakukan ☎454-0178

Hamamatsu Flower Park

< フラワーパーク >

Description: Sakura Night Illumination

Date/Time: Illuminated for about 2 weeks starting in late March, depending on the blooming status.

Website ▶

(Kanzanji-chō, Chūō-ku) ☎487-0511

Hamamatsu Information Bulletin

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